

Keeping the
HEAT & POWER & WATER
 on for those most in need
 in our community!



homeenergy+

**PO Box 68
 Madison, WI 53701**

WISCONSIN
 LOW-INCOME HOUSEHOLD
WATER ASSISTANCE
 PROGRAM

No Wisconsinite should be faced with losing their water service.

Providing **FINANCIAL ASSISTANCE** to low-income households to restore disconnected water services and to pay arrears preventing disconnection of water service.



FOR MORE INFORMATION:

Please call
833-426-9472
 H 2 O W I S C
wisconsinwater.help



No Wisconsinite should be faced with losing their water service.



Water is one of nature's most beautiful and life-sustaining resources. At no fault of their own many WI utility customers are facing a shut-off to their water service. This leaves them without the one life-giving resource we all take for granted. And those hardest hit are on fixed incomes juggling multiple temporary jobs, or those who lost full-time jobs in sectors hardest hit by the pandemic.

Recognizing this, funds have been made available to ensure that Wisconsinites have access to crucial resources like heat, power, and also water.

If someone you care about needs a hand up, your local WI energy and emergency rental assistance providers are working together to keep you safely in your home, and your water, heat, and power on.

If you are in danger of falling behind on your water bills & losing your water service call **1-833-H2O-WISC (833-426-9472)** You may not ask for it, but we are here to help.

How do I qualify?

Your household may qualify if a household member meets the following:

- Complete a WHEAP application online or schedule an appointment at a service center convenient to you.

Applicants will need to provide the following:

- ✓ Your most recent water bill
- ✓ SOCIAL SECURITY #'S
- ✓ Written proof of your household's gross income for the one month prior to your application, such as:
 - Payroll stubs
 - Child support printout
 - Unemployment printout
 - Social Security benefit verification letter

- Have a household gross income at or below the listed income guidelines.
- Provide a copy of your latest water utility bill.

LIHWAP grants are paid towards arrears and billing statements at the time of application.

Based on funding availability, low income or fixed income households may apply for additional LIHWAP benefits to offset the future threat of disconnection of water service.

Bill payments are made directly to utilities who have an established vendor agreement with the state of Wisconsin. LIHWAP benefit payments are made on your behalf directly to your water utility.



1 ✓

To directly connect with a LIHWAP eligibility specialist CALL **833-426-9472**
H 2 O W I S C

OR

2 ✓

You may also apply online at wisconsinwater.help or email support@wisconsinwater.help

Our capable staff are available to answer any questions you may have and assist you in applying for LIHWAP or other resources that may be of help, such as the low-income Wisconsin Home Energy Assistance Program and the Wisconsin Emergency Rental Assistance Program.

